

ADC ALERT

Volume 115, Issue 08

11/2/2015



From the Desk of Ken Miele

Effective November 1, 2015 all damaged and good stock appliance returns will be credited back to you within three business days once received at an ADC distribution center.

GOOD STOCK POLICY CHANGES

- Good stock return units must have a value of at least \$100.00
- Good stock return charges per unit will be \$10.00 plus administrative and warehouse charges.
- The request for a good stock return must be made with five business days of delivery or pick up.

All other good stock policies remain the same. Please refer to the Cancellation and Good Stock Policy under the POLICIES section on the ADC Website

DAMAGE RETURN POLICY CHANGES

The damage procedures remain the same for requesting an RA. The changes are as follows:

- RA request for damages must be requested within 10 business days from delivery or pickup .
- A credit will be issued to the dealers open account within 3 business days of the unit being returned to ADC warehouse EXCEPT for electronics.
- Electronics will be credited when ADC receives the RA from the vendor.
- If a unit is denied by the vendor for any reason ADC will reverse the credit and send the unit back to the dealer.

YOU CAN COUNT ON US!!!

This is confidential information intended only for the use by ADC's members, and any member who copies, distributes, or otherwise discloses such information shall be subject to suspension or termination of membership privileges, and may be subject to additional legal action as appropriate

©2013 Appliance Dealers Cooperative, PO Box 7538, Monroe Twp., NJ 08831

ADC Alert

GENERAL INFORMATION
November 2015



GUI Enhancements

Serial Fragment Search - the program will no longer appear preloaded with a model number.

Emails – the ability to view an ADC internal email as a PDF document, which can be printed and saved locally.

Credit Request From Vendor – NEW

Just like the Good Stock/Damage Return Authorization form, you will now complete and submit your Vendor Credit Request Form online. (Please note any Credit Request Forms that are faxed as of Nov. 1st will be returned requesting you to submit them online.)

Credit Request for Information Research Form - NEW

This form will now be completed and submitted online also. (Please note any Request for Information Research Forms that are faxed as of Nov. 1st will be returned requesting you to submit them online.)

Vendor Credit Inquiry – NEW

Allows you to look up information regarding your Credit Request from Vendor

Research Inquiry – NEW

Allows you to look up information regarding of your Request for Research Information

Manifest Inquiry – NEW

Allows you to look up Manifest information

Supporting Documentation for Manifest Inquiry attached, other new program documentation will follow.

ADC Alert

GENERAL INFORMATION
November 2015

Thanksgiving Schedule 2015

ADC's Office and Warehouses will be closed on Thursday,
November 26, 2015 in observance of Thanksgiving

There will be no deliveries or pick-ups on November 26th

ADC Will Be Open On Friday, November 27th

ADC Trucking: All orders for Friday's deliveries ***MUST BE PLACED BY 6:00 p.m.*** on Wednesday November 25th.

Please plan the prior week accordingly since holiday traffic on Wednesday the 25th and Friday the 27th will be tremendous. If possible, have as much stock as you will need for the weekend delivered to you earlier in the week to avoid congestion on these days.

Normal deliveries and pick-ups will resume on Monday, November 30th. The computer system will remain up for normal operating hours.



ADC Alert

INVENTORY UPDATES November 2015

NOVEMBER 2015 EOMS

PLEASE CHECK YOUR OWNER'S EMAIL FOR THE MOST RECENT LISTING OF EOM'S.
Specials updates are emailed everyday to the Owner's email.

ORDER ALLOCATION:

Even though ADC has a policy of First come-first serve, we run into situations that calls for allocation of orders so more members can get merchandise. ADC does allocate such orders based on availability of the models.



DURAFLAME ELECTRIC FIREPLACE/HEATER

ADC MODEL: DFS55020 - ADC DECK: \$52.00

Brand: Duraflame

Model: DFS-550

Stove works with or without heat

400 sq. ft. heating capacity

Remote Control

CTL Approved

Dimensions: 22.2"W x 14.60"D x 25.80"H



ADC Alert

INVENTORY UPDATES November 2015

NATIONWIDE PROMOTIONS

All Nationwide Promotions (rebates and consumer finance codes) are available to all ADC/NECO dealers on the Nationwide website: www.nationwidemember.com. This website is also password protected. If you do not have your username and password, please contact Arti or Vikki @ 609-235-1000.

Clearance Center (SDCC)
Have you checked out your clearance center lately?
Tremendous values on many discontinued models.
Limited quantities, first come basis.



Brand Consumer Instant Rebates *****Limited to ADC Inventory*****

Brand Consumer Instant Rebate information will no longer be listed in the Alert, but will be emailed directly to all Dealer Principals / Owners.

GUI MANIFEST INQUIRY

Delivery and Pick-up transaction information can be reviewed, retrieved, extracted and copies of manifest can be reproduced using the ADC GUI system through the Manifest Inquiry Program (short menu name MANI). The process to retrieve, review, print and extract the delivery and pick-up information has been outlined below.

STEP 1: Log into the ADC GUI Putty system by entering your dealer number and password on the ADC Dealer Login screen.

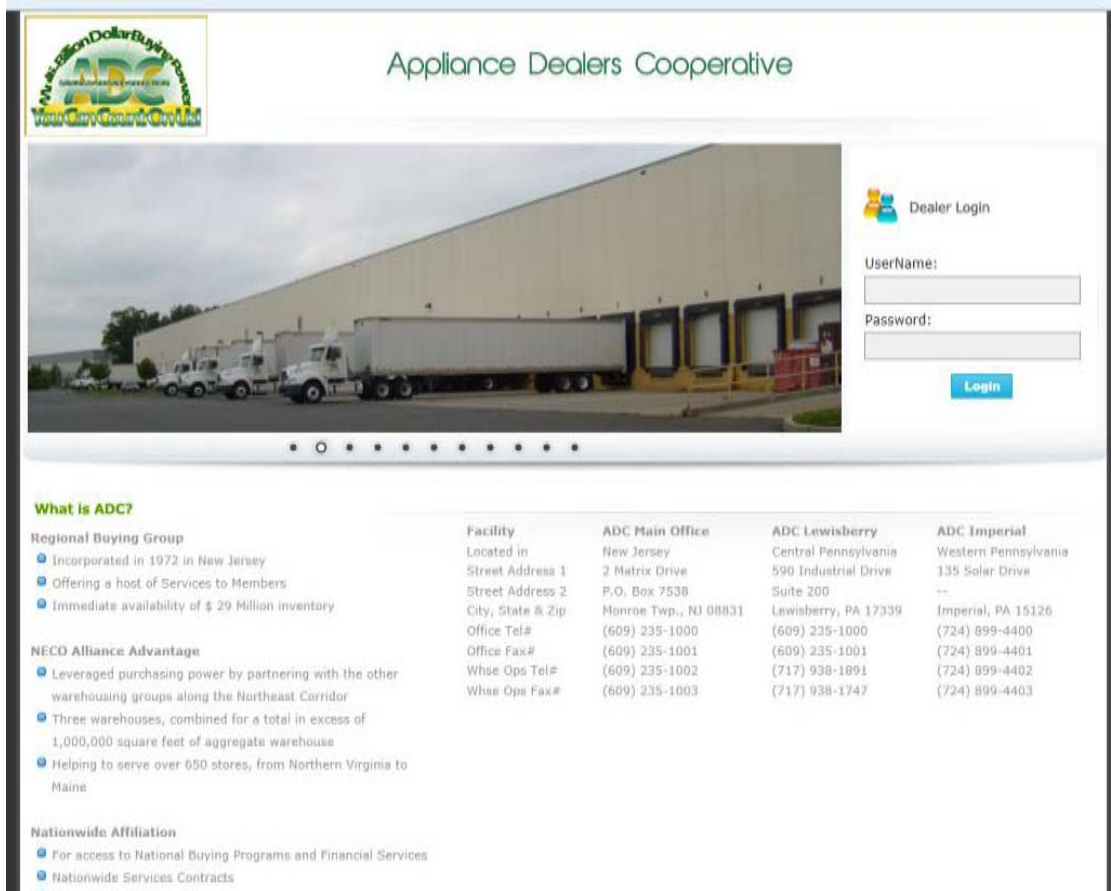


Figure: 1 ADC GUI Putty Login Screen

STEP 2: From the Dealer Menu page select “**Manifest Inquiry**” from the “**Delivery Queries**” tab or enter “**MANI**” in the **Short Menu** option block.

The screenshot displays the 'Appliance Dealers Cooperative' Dealer Menu. On the left is a navigation sidebar with items like 'Ordering Services', 'Order Status Queries', 'Member Account Queries', 'Inventory Status Queries', 'Receiving / P.O. Queries', 'Other Services', 'Damages and GoodStock RA', 'Delivery Queries' (highlighted in orange), 'Settings', and 'BYE'. The main content area is titled 'YOUR ADC ACCOUNT STATUS' and 'Welcome Dealer, :'. It shows the ADC status as of October 30, 2015, and empty message boards for 'Dealer Message Board' and 'Merchandising Board'. A 'Ticket Bin Summary' section lists items scheduled to ship: 'NEXT Avail 273 pcs. via Standard ***Financing Pending, 15 pcs.', 'A. NEXT Avail 88 pcs. via Stella Express', and 'U. NEXT Avail 1 pc. via (UPS)Must Fax Form'. A note states: '** May not include your orders for Maytag, Magic Chef, or JennAir products ** Please note that you may adjust shipdates and delivery services through LSET.' An 'EMAIL Summary:' section lists: '40 message(s) addressed to your store', '1 message(s) addressed to B/O', '1 message(s) addressed to PSB', and '6 message(s) addressed to SPECIAL'. A search bar is at the top right. A red circle highlights the 'Delivery Queries' menu item and the 'Manifest Inquiry [MANI]' button.

Figure: 2 Dealer Menu Page

Step 3: When the Manifest Inquiry option has been selected from the Delivery Queries Menu or MANI has been entered into the Short Menu Option, the Manifest Inquiry screen will appear. Prior delivery and/or pick-up information will be displayed.

ADC
No Million Dollar Buyer Beware
You Can Count On Us!

Appliance Dealers Cooperative
ADC Manifest Inquiry

Reset Menu Logout

SEARCH Go

Dealer :

Whse	ShipDate	Shipment	Brd	Model	Cat	Manifest#	B/L#	Order#	P.O#	Qty
2	09/22/2015	b	AMN	ADB1400PYW	DW	1419536	373021	306272	M122913	1
2	09/22/2015	b	BRN	BPPF30	ZB	1419536	373135	306353	B1230	1
2	09/22/2015	b	FRG	FFPT12F3NW	RE	1419536	373043	306272	M122913	2
2	09/22/2015	b	GE	GTDP490EDWS	LD	1419536	373021	306272	M122913	4
2	09/22/2015	b	HOT	HTDX100GDWW	LD	1419536	373292	306485	B1230	1
2	09/22/2015	b	LG	LFX25978ST	RE	1419536	373024	306275	M122913	1
2	09/22/2015	b	LG	LRE3083SB	ER	1419536	373021	306272	M122913	1
2	09/22/2015	b	MAY	MFF2055YEM	RE	1419536	373135	306353	B1230	1
2	09/22/2015	b	GEP	PEB7226DFBB	MO	1419536	372418	305648	B1227	1
2	09/22/2015	b	BRN	QP130BL	HO	1419536	373135	306353	B1230	1

Rows : 1 - 10 / 32 Page : 1 Number of Records : 10

For inquires or problems, please call (609) 235-1000 ext.150 or ext.152 or email: adc@adc.coop
YOU CAN COUNT ON US!
Appliance Dealers Cooperative . All rights reserved.

Figure: 3 Manifest Inquiry

STEP 4: The prior delivery and/or pick-up information that is displayed, can be further filtered, by entering specific information in the appropriate box found in the filter option line. Please refer to the red boxes in the diagram below. For example, to see only delivery and pick-up information for Amana models, enter AMN in the Brd Box in the filter option line.

ADC Manifest Inquiry

Dealer :

Whse	ShipDate	Shipment	Brd	Model	Cat	Manifest#	B/L#	Order#	P.O#	Qty
2	09/22/2015	b	AMN	ADB1400PYW	DW	1419536	373021	306272	M122913	1
2	09/22/2015	b	BRN	BPPF30	ZB	1419536	373135	306353	B1230	1
2	09/22/2015	b	FRG	FFPT12F3NW	RE	1419536	373043	306272	M122913	2
2	09/22/2015	b	GE	GTDP490EDWS	LD	1419536	373021	306272	M122913	4
2	09/22/2015	b	HOT	HTDX100GDWW	LD	1419536	373292	306485	B1230	1
2	09/22/2015	b	LG	LFX25978ST	RE	1419536	373024	306275	M122913	1
2	09/22/2015	b	LG	LRE3083SB	ER	1419536	373021	306272	M122913	1
2	09/22/2015	b	MAY	MFF2055YEM	RE	1419536	373135	306353	B1230	1
2	09/22/2015	b	GEP	PEB7226DFBB	MO	1419536	372418	305648	B1227	1
2	09/22/2015	b	BRN	QP130BL	HO	1419536	373135	306353	B1230	1

Rows : 1 - 10 / 32 Page : 1 Number of Records : 10

For inquiries or problems, please call (609) 235-1000 ext.150 or ext.152 or email: adc@adc.coop
 YOU CAN COUNT ON US!
 Appliance Dealers Cooperative . All rights reserved.

Figure 4: Filtered Delivery and/or Pick-Up Manifest Information

Step 5: A duplicate or reprint of a prior Manifest can be produced and/or saved locally for any particular item displayed on the screen, by double clicking any field relating to that item. When any field is double clicked for a particular item, a window will appear displaying the complete manifest associated with the selected item. The manifest is displayed as a PDF document.

The screenshot shows the ADC Manifest Inquiry interface. At the top, there is a logo for ADC (Appliance Dealers Cooperative) with the tagline "Multi-Billion Dollar Buying Power You Can Count On!". The main header reads "Appliance Dealers Cooperative" and "ADC Manifest Inquiry". There are buttons for "Reset", "Menu", and "Logout", and a search bar with a "Go" button.

The main content area displays a window titled "Manifest# 1419536". Inside this window, a "Manifest Report" is shown. The report includes the following information:

- ADC Trucking Services, Shipment b.
- Sold to: ADC TEST DEALER
- Shipping Manifest #: 1419536
- Date: 10/20/2015 Time: 17:44
- Total Pieces: 15
- EFT AMT: \$12,000.00 (EFT)

Qty	Model	Brand	Category	B/L #	Order #	P.O #	Shipment
1	ADB1400PYW	AMN	DW	373021 (0) Mfr./No	306272	M122913	b
1	BPPF30	BRN	ZB	373135 (0) Mfr./No	306353	B1230	b
2	FFPT12F3NW	FRG	RE	373043 (0) Mfr./No	306272	M122913	b
4	GTD490EDWS	GE	LD	373021 (0) Mfr./No (0) Mfr./No (0) Mfr./No (0) Mfr./No	306272	M122913	b
1	HTDX100GDWW	HOT	LD	373292 (0) Mfr./No	306485	B1230	b
1	LPX25978ST	LG	RE	373024 (0) Mfr./No	306275	M122913	b
1	LRE3083SB	LG	ER	373021 (0) Mfr./No	306272	M122913	b
1	MFF2055YEM	MAV	RE	373135 (0) Mfr./No	306353	B1230	b

Figure: 5 Manifest report popup

Step 6: The PDF document can then either be printed or saved using the options in the PDF window. Based on the type of internet browser being used, the PDF options window will appear either at the top or the bottom of the PDF form. Click on the printer icon to print the document. Click on the file icon to save the document.

The screenshot shows the 'ADC Manifest Inquiry' web application. At the top, there is a logo for 'ADC' with the tagline 'We are Million Dollar Buying Power. You Can Count On Us!'. The main header reads 'Appliance Dealers Cooperative' and 'ADC Manifest Inquiry'. There are buttons for 'Reset', 'Menu', and 'Logout', and a search bar with a 'Go' button. Below the header, a green banner displays 'Manifest# 1419536'. A red arrow points to a toolbar in the center of the page, which is circled in red. This toolbar contains icons for saving a file, printing, and a PDF document icon. Below the toolbar is a table of shipping manifest data.

Qty	Model	Brand	Part #	Order #	P.O #	Shipment
1	ADB1400PYW	AMN	DW 373021	306272	M122913	b
1	BPPF30	BRN	ZB 373135	306353	B1230	b
2	FFPT12F3NW	FRG	RE 373043	306272	M122913	b
4	GTDP490EDWS	GE	LD 373021	306272	M122913	b
1	HTDX100GDWW	HOT	LD 373292	306485	B1230	b
1	LPK25978ST	LG	RE 373024	306275	M122913	b
1	LRE30835B	LG	ER 373021	306272	M122913	b
1	MFF2055YEM	MAY	RE 373135	306353	B1230	b

Figure 6: PDF document window

Step 7: the particular columns displayed on the Manifest Inquiry Screen can be customized to individual preferences. When the Manifest Inquiry Screen appears you will notice the small black triangle in the right hand corner of the screen. By clicking on the black triangle, the display profile (column) selection bar is Displayed and/or Hidden.

The screenshot shows the 'ADC Manifest Inquiry' interface. At the top, there is a logo for 'ADC' (Appliance Dealers Cooperative) with the tagline 'You Can Count On Us!'. The page title is 'Appliance Dealers Cooperative' and 'ADC Manifest Inquiry'. There are buttons for 'Reset', 'Menu', and 'Logout'. A search bar with a 'Go' button is present. Below the search bar, there is a 'Dealer:' label and a small black triangle icon circled in red with an arrow pointing to it. The main content is a table with columns: Whse, ShipDate, Shipment, Brd, Model, Cat, Manifest#, B/L#, Order#, P.O#, and Qty. The table contains 10 rows of data. At the bottom of the table, there is a pagination bar showing 'Rows : 1 - 10 / 32', 'Page : 1', and 'Number of Records : 10'. A footer contains contact information and the text 'YOU CAN COUNT ON US! Appliance Dealers Cooperative . All rights reserved.'

Whse	ShipDate	Shipment	Brd	Model	Cat	Manifest#	B/L#	Order#	P.O#	Qty
2	09/22/2015	b	AMN	ADB1400PYW	DW	1419536	373021	306272	M122913	1
2	09/22/2015	b	BRN	BPPF30	ZB	1419536	373135	306353	B1230	1
2	09/22/2015	b	FRG	FFPT12F3NW	RE	1419536	373043	306272	M122913	2
2	09/22/2015	b	GE	GTD490EDWS	LD	1419536	373021	306272	M122913	4
2	09/22/2015	b	HOT	HTDX100GDWW	LD	1419536	373292	306485	B1230	1
2	09/22/2015	b	LG	LFX25978ST	RE	1419536	373024	306275	M122913	1
2	09/22/2015	b	LG	LRE3083SB	ER	1419536	373021	306272	M122913	1
2	09/22/2015	b	MAY	MFF2055YEM	RE	1419536	373135	306353	B1230	1
2	09/22/2015	b	GEP	PEB7226DFBB	MO	1419536	372418	305648	B1227	1
2	09/22/2015	b	BRN	QP130BL	HO	1419536	373135	306353	B1230	1

Figure 7: Display profile column preferences

Step 8: Initially all fields will be displayed and selected when the display profile selection bar is displayed. Please refer to the red box in the diagram below.

Appliance Dealers Cooperative
ADC Manifest Inquiry

SEARCH [] Go

Dealer: []

Whse ShipDate Shipment Brd Model Cat Manifest# B/L# Order# P.O# QTY

Whse	ShipDate	Shipment	Brd	Model	Cat	Manifest#	B/L#	Order#	P.O#	Qty
2	09/22/2015	b	AMN	ADB1400PYW	DW	1419536	373021	306272	M122913	1
2	09/22/2015	b	BRN	BPPF30	ZB	1419536	373135	306353	B1230	1
2	09/22/2015	b	FRG	FFPT12F3NW	RE	1419536	373043	306272	M122913	2
2	09/22/2015	b	GE	GTDPA490EDWS	LD	1419536	373021	306272	M122913	4
2	09/22/2015	b	HOT	HTDX100GDWW	LD	1419536	373292	306485	B1230	1
2	09/22/2015	b	LG	LFX25978ST	RE	1419536	373024	306275	M122913	1
2	09/22/2015	b	LG	LRE3083SB	ER	1419536	373021	306272	M122913	1
2	09/22/2015	b	MAY	MFF2055YEM	RE	1419536	373135	306353	B1230	1
2	09/22/2015	b	GEP	PEB7226DFBB	MO	1419536	372418	305648	B1227	1
2	09/22/2015	b	BRN	QP130BL	HO	1419536	373135	306353	B1230	1

Rows : 1 - 10 / 32 Page : 1 Number of Records : 10

For inquires or problems, please call (609) 235-1000 ext.150 or ext.152 or email: adc@adc.coop
YOU CAN COUNT ON US!
Appliance Dealers Cooperative . All rights reserved.

Figure 8: Display profile column selections

Step 9: When the display profile (column) selection bar is displayed, columns can be selected and deselected by clicking on the box next to the column heading in the selection bar. Again please, refer to the red box in the diagram below. You will notice how the first box (Whse) is not checked and the column has been removed from the columns being displayed on the screen.

The screenshot shows the 'ADC Manifest Inquiry' web application. At the top, there is a logo for 'ADC' with the tagline 'You Can Count On Us!'. The page title is 'Appliance Dealers Cooperative' and 'ADC Manifest Inquiry'. There are buttons for 'Reset', 'Menu', and 'Logout'. A search bar is present with a 'Go' button. Below the search bar, there is a 'Dealer:' dropdown menu. A red-bordered selection bar contains checkboxes for various columns: 'Whse' (unchecked), 'ShipDate' (checked), 'Ship' (checked), 'Brd' (checked), 'Model' (checked), 'Cat' (checked), 'Manifest#' (checked), 'B/L#' (checked), 'Order#' (checked), 'P.O#' (checked), and 'QTY' (checked). Below this bar is a data table with columns corresponding to the selected fields. The table has 10 columns: 'ShipDate', 'Shipment', 'Brd', 'Model', 'Cat', 'Manifest#', 'B/L#', 'Order#', 'P.O#', and 'Qty'. The data rows show various appliance models and their shipping details. At the bottom of the table, there is a pagination bar showing 'Rows : 1 - 10 / 32', 'Page : 1', and 'Number of Records : 10'. A footer contains contact information and the text 'YOU CAN COUNT ON US!' and 'Appliance Dealers Cooperative . All rights reserved.'

MM/DD/YYYY	ShipDate	Shipment	Brd	Model	Cat	Manifest#	B/L#	Order#	P.O#	Qty
09/22/2015	09/22/2015	b	AMN	ADB1400PYW	DW	1419536	373021	306272	M122913	1
09/22/2015	09/22/2015	b	BRN	BPPF30	ZB	1419536	373135	306353	B1230	1
09/22/2015	09/22/2015	b	FRG	FFPT12F3NW	RE	1419536	373043	306272	M122913	2
09/22/2015	09/22/2015	b	GE	GTDP490EDWS	LD	1419536	373021	306272	M122913	4
09/22/2015	09/22/2015	b	HOT	HTDX100GDWW	LD	1419536	373292	306485	B1230	1
09/22/2015	09/22/2015	b	LG	LFX25978ST	RE	1419536	373024	306275	M122913	1
09/22/2015	09/22/2015	b	LG	LRE3083SB	ER	1419536	373021	306272	M122913	1
09/22/2015	09/22/2015	b	MAY	MFF2055YEM	RE	1419536	373135	306353	B1230	1
09/22/2015	09/22/2015	b	GEP	PEB7226DFBB	MO	1419536	372418	305648	B1227	1
09/22/2015	09/22/2015	b	BRN	QP130BL	HO	1419536	373135	306353	B1230	1

Figure 9: Display profile selection

Step 10: The information displayed on the Manifest Inquiry screen can be downloaded or exported by clicking the export icon in the right hand corner of the screen. Please refer to the red box in the diagram below. The screen contents will be downloaded and exported into a CSV file which can either be saved or viewed in XL. When the information retrieved exceeds a single screen, you will notice that all the information related to the requested search is exported regardless of the number of screens needed to display the information.

The screenshot shows the 'Appliance Dealers Cooperative' Manifest Inquiry interface. At the top, there is a logo for ADC (Appliance Dealers Cooperative) with the tagline 'You Can Count On Us'. The page title is 'ADC Manifest Inquiry'. There are buttons for 'Reset', 'Menu', and 'Logout'. A search bar is present with a 'Go' button. Below the search bar, there is a 'Dealer:' label and a dropdown menu with an export icon (a document with a download arrow) highlighted by a red box and a red arrow. The main content is a table with columns: Whse, ShipDate, Shipment, Brd, Model, Cat, Manifest#, B/L#, Order#, P.O#, and Qty. The table contains 10 rows of data. At the bottom of the table, there is a pagination bar showing 'Rows : 1 - 10 / 32', 'Page : 1', and 'Number of Records : 10'. The footer contains contact information and the text 'YOU CAN COUNT ON US! Appliance Dealers Cooperative . All rights reserved.'

Whse	ShipDate	Shipment	Brd	Model	Cat	Manifest#	B/L#	Order#	P.O#	Qty
2	09/22/2015	b	AMN	ADB1400PYW	DW	1419536	373021	306272	M122913	1
2	09/22/2015	b	BRN	BPPF30	ZB	1419536	373135	306353	B1230	1
2	09/22/2015	b	FRG	FFPT12F3NW	RE	1419536	373043	306272	M122913	2
2	09/22/2015	b	GE	GTDP490EDWS	LD	1419536	373021	306272	M122913	4
2	09/22/2015	b	HOT	HTDX100GDWW	LD	1419536	373292	306485	B1230	1
2	09/22/2015	b	LG	LFX25978ST	RE	1419536	373024	306275	M122913	1
2	09/22/2015	b	LG	LRE3083SB	ER	1419536	373021	306272	M122913	1
2	09/22/2015	b	MAY	MFF2055YEM	RE	1419536	373135	306353	B1230	1
2	09/22/2015	b	GEP	PEB7226DFBB	MO	1419536	372418	305648	B1227	1
2	09/22/2015	b	BRN	QP130BL	HO	1419536	373135	306353	B1230	1

Figure 10: Screen Download and Export Functions