

SAMSUNG

Concealed Damages Form

Contact Name For Pick-Up: _____

Date: _____

Phone: _____

Requestor: _____

Fax: _____

Company: _____

E-mail: _____

Model	Serial Number	PO	SO	BL	Location Where Damage Was Discovered			Description Of Damage
					DC	Store	Customer	
					<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
					<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
					<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
					<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

*** Please attach pictures of unit/box. (minimum 7 PICTURES TOTAL)**

1. Take photos of the box to show it is in good condition

Take 4 photos of the box – one of each side of the box (Size: 4 megapixels only)

Samsung requires photos of all sides of the box

2. Take CLEAR photo of the serial number on the box

3. Take CLEAR photo of the serial number on the back of the TV

Serial number on box and back of TV must match

4. Take photos of the physical damage to the TV (ie cracked screen)

5. Pictures must be emailed to: CBDR RETURNS@SEA.SAMSUNG.COM AND DONALDY@SEA.SAMSUNG.COM