



REQUEST FOR RETURN AUTHORIZATION

ACCOUNT NUMBER: **130769**

REQUEST DATE:

BILL TO NAME: **NATA DIRECT PLUS**

SUBMITTED BY:

ATTN: CUSTOMERCARE@SHARPSEC.COM

DEALER NAME:

FAX #:

DEALER # ""

ADDRESS:

SHIP TO NAME: - SEE BELOW-

CITY/STATE/ZIP

ATTENTION:

ADDRESS:

CITY/STATE/ ZIP:

RETURN REASON CODE (Check One)

- R01 - BLANKET AUTHORIZATION
- R03 - CREDIT REBILL (FIRST CLASS)
- R06 - CONCEALED FREIGHT DAMAGE
- R08 - CUSTOMER REFUSAL
- R13 - FREIGHT/CARRIER DAMAGE
- R21 - RETURN OF SAMPLES
- R28 - SNAP PERFORMANCE PBSG
- R31 - INSTALL FROM STOCK (IFS)

- R02 - UNAUTHORIZED
- R04 - CARRIER UNDELIVERABLE
- R07 - CREDIT REASON
- R12 - DEFECTIVE MARCHANDISE
- R20 - RENTAL RETURN
- R25 - OPERATIONAL ERROR
- R29 - STOCK BALANCING
- R32 - IN FIELD TRANSFER

SALES DIVISION

- 00 INTER CO. TRANSFER
- 11 CONSUMER LCD
- 13 AUDIO
- 15 COMMERCIAL OVENS
- 17 AIR CONDITIONERS
- 19 RICE COOKERS
- 30 HOME OFFICE
- 32 INKJET PRINTERS
- 34 COMM FAX
- 36 PC
- 38 LCD MONITORS
- 41 POS

- 10 VIDEO
- 12 INDUSTRIAL LCD
- 14 HOME OVENS
- 16 HOME APPLIANCE
- 18 DIGITAL PRODUCTS
- 21 SOLAR SYSTEMS
- 31 COMM CALCULATORS
- 33 COMM COPIER
- 35 TWD - WIZARD
- 37 PDA
- 39 DNSG
- 44 SSA

Model #	Quantity	Unit Credit	Ref. #	Model #	Quantity	Unit Credit	Ref. #

Comments

NEXT STEP:

- (1). **DO NOT** RETURN ANY MERCHANDISE UNTIL YOU RECEIVE A RETURN AUTHORIZATION APPROVAL LETTER FROM SHARP
- (2) EMAIL THIS FORM TO CUSTOMERCARE@SHARPSEC.COM. Thank you

SHIPPING:

KB models:
 SEC Memphis Warehouse
 3860 East Holmes Road
 Memphis, TN 38118

All other defective microwaves:
 Sharp Electronics Corporation
 Ridge Commerce Center Three
 6001 International Parkway.. McAllen, TX 78503

